

# Tenant Resources

The following resources are being provided as an example of resources available in the region. These third-party resources may change and additional resources may be available.

## General Tenant Resources

- Tenant Rights, Laws and Protection in Massachusetts  
<https://www.hud.gov/states/massachusetts/renting/tenantrights>
- Tenants' Rights in Massachusetts Private Housing  
[Tenants' Rights in Massachusetts: Private Housing | MassLegalHelp](#)
- Tenant Rights in Public Housing  
[Tenants' Rights in Public Housing - MassLegalHelp](#)
- Eviction Rights and Resource  
[Eviction Rights and Resources | Lowell, MA \(lowellma.gov\)](#)
- Massachusetts Tenant Rights  
[Tenant rights | Mass.gov](#)
- The Attorney General's Guide to Landlord and Tenant Rights  
[The Attorney General's Guide to Landlord and Tenant Rights | Mass.gov](#)
- Tenant Rights and Responsibilities in Massachusetts  
[Boston tenant rights: 10 things every renter in the region should know - Curbed Boston](#)
- Tenant Rights and Responsibilities in Massachusetts  
[Tenants Rights and Responsibilities Summary Handout.pdf \(wpi.edu\)](#)
- Tenant Rights in Massachusetts  
[Tenants' Rights in Massachusetts | Mass Legal Services](#)
- Help With a Landlord/Tenant Dispute  
[Where can I find help with a Landlord/Tenant dispute? | walthamma](#)
- Unhealthy Conditions- Boston Tenant Coalition  
[Chapter 5: Unhealthy Conditions : Boston Tenant](#)
- FAQ's in Public Housing  
[Boston Housing Authority \(zendesk.com\)](#)
- Filing Grievances in Massachusetts Public Housing  
[Grievances - MassLegalHelp](#)
- Landlord Advocacy: [Why Volunteer: A Shared Experience - Volunteer Lawyers Project \(vlpnet.org\)](#)
- Tenant Advocacy: Massachusetts State Sanitary Code Chapter II  
[105 CMR 410.00: Minimum standards of fitness for human habitation \(State Sanitary Code, chapter II\) | Mass.gov](#)
- Town of Bedford Board of Health  
<https://www.bedfordma.gov/197/Health-Department>

- Tenant/Landlord Housing Mediation: Tenants' Rights in Massachusetts-Private Housing [Housing Mediation — Metrowest Mediation Services](#)

## Legal Resources

- Legal Tactics: Tenants' Rights in Massachusetts-Private Housing [Legal Tactics: Tenants' Rights in Massachusetts \(2017\) - Mass Law Reform Institute \(mlri.org\)](#)
- Self-Help Housing Tools [Housing — Northeast Legal Aid](#)
- Massachusetts Law Reform Institute-Housing Advocacy [Housing - Mass Law Reform Institute \(mlri.org\)](#)
- Volunteer Lawyers Project: [Need Legal Help? - Volunteer Lawyers Project \(vlpnet.org\)](#)
- Northeast Legal Aid –Free Legal Services to low income residents in Essex and Northern Middlesex County [Get Legal Help Now — Northeast Legal Aid](#)
- Metrowest Legal Service [MetroWest Legal Services | Free Civil Legal Aid | Boston, MA \(mwlegal.org\)](#)
- Mass Legal Help-Housing Resource [Housing - MassLegalHelp](#)
- Massachusetts Legal Assistance Corporation [Need Legal Help? - Massachusetts Legal Assistance Corporation \(mlac.org\)](#)
- Finding Legal Help [Finding legal help | Mass.gov](#)
- Tenant Rights in Public Housing [Tenants' Rights in Public Housing - MassLegalHelp](#)
- Legal Assistance in Massachusetts [Legal Assistance | Mass.gov](#)
- Free Legal Answers [Massachusetts \(freelegalanswers.org\)](#)
- Legal Resource Finder [How to Use the Legal Resource Finder | Mass Legal Services](#)
- Legal Services in Massachusetts [Legal Services in Massachusetts - DisabilityInfo.org](#)
- Legal Answers Online [Legal Answers Online - Volunteer Lawyers Project \(vlpnet.org\)](#)

## Eviction Resources

- Tenancy Preservation Program within Massachusetts Housing Courts [Tenancy Preservation Program | Mass.gov](#)
- Eviction Rights and Resources <https://www.lowellma.gov/1585/Eviction-Rights-and-Resources>

- Eviction Self-Help Forms and Letters  
[Evictions - MassLegalHelp](#)

## Fair Housing Resources

- Fair Housing and Public Rights [Filing a Complaint - Metro Housing Boston](#)
- Public Housing Grievance Process  
[It3-your-grievance-process.pdf \(masslegalhelp.org\)](#)
- Know Your Rights-Source of Income Discrimination  
<https://www.mass.gov/doc/source-of-income-discrimination-faqs/download>
- File a Housing Discrimination Complaint  
[File a Housing Discrimination Complaint | Lowell, MA \(lowellma.gov\)](#)
- U.S. Department of Housing and Urban Development-Fair Housing and Equal Opportunity  
[File a Complaint – Main Page | HUD.gov / U.S. Department of Housing and Urban Development \(HUD\)](#)
- Housing Hub's Resource Line for Assistance with Tenant Housing Related Matters  
[ResourceLine@MetroHousingBoston.org](mailto:ResourceLine@MetroHousingBoston.org) or (617) 425-6700
- Fair Housing Project through Metro Housing Boston  
[fairhousing@metrohousingboston.org](mailto:fairhousing@metrohousingboston.org) or (617) 425-6681
- Application for Section 8 Mobile Voucher Program  
<https://www.affordablehousing.com/masscw/>
- Application for Public Housing in Massachusetts  
[Home - CHAMP \(state.ma.us\)](#)

## Resources for Residents over the Age of 60

- Greater Boston Legal Services - GBLS provides free legal assistance to low-income consumers over the age of 60 (on non-criminal) matters such as eviction, subsidized housing issues, etc  
[Home | Greater Boston Legal Services \(gbls.org\)](#) or (800) 323-3205
- Attorney General's Office Consumer Support - Statewide hotline staffed by volunteers who can help find answers to your questions and assist with landlord, tenant and housing issues, etc  
[Elder Hotline \(888\) 243-5337](#)
- Minuteman Senior Services - Information and Referral Line  
781) 272-7177 or Toll-Free (888) 222-6171
- Volunteer Lawyers Project [Need Legal Help? - Volunteer Lawyers Project \(vlpnet.org\)](#)
- Northeast Legal Aid –Free Legal Services to elderly residents in Essex and Northern Middlesex County. [Get Legal Help Now – Northeast Legal Aid](#)